

Terms and Conditions

ALL Accor+ Explorer 1 Million Reward Points ("Promotion")

The following information on how to enter the Promotion and terms forms part of the terms and conditions of the Promotion ("Terms and Conditions"). Entries not made in accordance with these Terms and Conditions will be disqualified.

SECTION 1: PROMOTION

1.1 Promoter: AAPC Singapore Pte Ltd (ABN 58 805 288 553), a company incorporated under the laws of Singapore, having its registered office at 1 Wallich Street, Guoco Tower #17-01, Singapore 078881.

1.2 Promotion Period: The Promotion will commence on 4 November 2025 at 00:01 AM AEDT and will close on 4 December 2025 at 11:59 PM AEDT .

1.3 Entries received before or after the Promotion Period will not be accepted. All times recorded throughout these Terms and Conditions are in Australian Eastern Daylight (AEDT).

1.4 Participating Markets: For the purposes of this Promotion, "Participating Markets" refers specifically to the countries listed below. The Promotion is open to eligible participants who are legal residents of the following countries: Australia, New Zealand, Singapore, Philippines, Indonesia, and India.

1.5 Number of Winners: There will be a total of six (6) winners across the Participating Markets. One (1) winner will be drawn per Participating Market, including one (1) winner from India.

SECTION 2: ELIGIBILITY

2.1 To be eligible to participate in the Promotion, during the Promotion Period, participants must be:

2.2 A new ALL Accor+ Explorer subscription member who joins between 4th Nov and 4th Dec, with the membership purchased through one of the following channels:

- Online Public web registration page (ALL Accor+ Benefits Page)
- Telesales
- Hotel Sales
- Member Services

2.3 Be a "new subscription member," defined as either:

- (a) A first-time ALL Accor+ Explorer member with no prior transactions; or
- (b) A returning member whose previous membership expired at least 31 days prior to the new purchase date.

2.4 Only successfully processed memberships are eligible. Complimentary memberships, free trials, and cancelled or refunded transactions are not valid and will be excluded from the Promotion.

2.5 Be **a legal resident of the country in which the membership was purchased.**

2.6 Be at least 18 years old; and

2.7 Not be excluded from participation under applicable laws in their country of residence.

2.8 The following categories of people are not eligible to receive the Prize and, if selected, will be disqualified:

- Employees of the Promoter, Accor S.A., its affiliates, subsidiaries, or related entities;
- Members who joined through Third-Party Corporate Partnerships;

- Participants on Accor employee or friends/family rates; and
- Any other individuals directly involved in administering the Promotion.

2.9 This offer cannot be used in conjunction with any other offers or promotions.

SECTION 3: DETAILS OF THE DRAW

3.1 Each eligible membership purchase equals one (1) entry into the draw.

3.2 Duplicate entries from the same member or account, and entries arising from cancelled or refunded memberships, will be excluded.

3.3 Entries will be pooled separately for each Participating Market, with one (1) winner drawn from each pool. For the avoidance of doubt, this includes one (1) winner drawn from the pool of eligible entries in India.

3.4 The ALL Accor+ Data Team will extract the list of eligible members.

SECTION 4: DRAWING THE WINNER

4.1 The draw will be conducted on **16 December 2025 at 2:00 PM AEDT** by the ALL Accor+ Explorer Data Team using **randomdraws.com**, a certified third-party random draw system. A Certificate of Random Draw will be produced as proof of compliance.

4.2 The draw will be conducted in accordance with all applicable local regulatory requirements in Participating Markets, including the Consumer Protection Act, 2019 and any other applicable laws and regulations in India.

4.3 One (1) winner per market will be selected by random draw from among eligible entries. This includes one (1) winner from the pool of eligible entries in India.

4.4 Replacement winners may be drawn if an original winner is disqualified, ineligible, or fails to claim the Prize as detailed in Section 5.

SECTION 5: WINNER NOTIFICATION AND VALIDATION

5.1 Winners will be notified via the email address registered in their membership profile on 17 December 2025.

5.2 The winner of the grand draw will be contacted by the local Accor Plus team via email and/or phone.

5.3 The list of confirmed winners will be published on the dedicated promotion landing page on the Accor Plus website within thirty (30) days of the draw.

5.4 Failure to respond within the timeframe, bounced or undeliverable emails, inability to validate membership details, or inactive membership at the time of prize crediting will result in forfeiture of the Prize.

SECTION 6: PRIZE

6.1 Each confirmed winner will receive 1,000,000 ALL Accor Reward points, credited to their ALL account within (30) 30 days after the winner announcement.

6.2 The Prize is equivalent to approximately €20,000 (local currency value may vary depending on exchange rate).

6.2A For the winner in the India market, the Prize is valued at approximately ₹INR 2,080,560 based on the exchange rate published on 4 September 2025, being the date these Terms and Conditions were finalised.

6.3 The Prize is non-transferable, non-exchangeable, not redeemable for cash, and subject to the standard ALL Accor Reward point rules. For more details about the usage of ALL Accor Reward points, please visit [ALL.com](https://all.com).

6.4 Winners must hold an active ALL Accor+ Explorer membership at the time of prize crediting. Failure to meet this requirement will result in forfeiture of the Prize, in accordance with Section 5.5.

SECTION 7: GENERAL CONDITIONS

7.1 The Promotion is subject to these Terms and Conditions. Entry into the Promotion implies acceptance without reservation.

7.2 The Promoter reserves the right to verify eligibility of participants and disqualify any entries that do not comply with these Terms and Conditions.

7.3 The Promoter may amend, suspend, or terminate the Promotion without prior notice if circumstances beyond its control make such action necessary.

7.3A For India market, provided that such changes are not misleading and are made in compliance with applicable consumer protection laws in each Participating Market, including India's Consumer Protection Act, 2019.

7.4 The Promoter accepts no responsibility for late, lost, misdirected, or corrupted entries, or for technical errors or failures

7.5 The Promoter's decisions on all matters relating to the Promotion, including Prize allocation, are final and binding, and no correspondence will be entertained.

7.6 The receipt of the Prize is conditional upon compliance with all applicable laws, rules, and regulations.

SECTION 8: DATA PRIVACY

8.1 For the purposes of this Promotion, the Promoter may access participants' personal information from their ALL Accor+ Explorer membership profiles, including but not limited to names, email addresses, and contact details.

8.2 Such information will be used solely for verifying eligibility, administering the Promotion, and contacting winners.

8.3 By participating, members consent to such use in accordance with the Accor Group Privacy Policy available at: <https://all.accor.com/security-certificate/index.en.shtml>

SECTION 9: GOVERNING LAW & DISPUTE RESOLUTION

9.1 These Terms and Conditions are governed by and construed in accordance with the laws of **Singapore**.

9.2 Any disputes relating to this Promotion shall be submitted to the exclusive **jurisdiction of the courts of Singapore**, without prejudice to any mandatory local laws that may apply.



9.3 Participation in the Promotion is further subject to compliance with all applicable laws and regulatory requirements in each of the Participating Markets, including but not limited to the requirement to obtain necessary permits, licenses, or approvals from the relevant regulatory authorities.